

# Mia Master Service Agreement v1.0

This Mia Master Service Agreement ("Agreement" or "MSA") is entered into between **Dos Tiris LLC**, a New York limited liability company ("Dos Tiris"), and the customer identified in an applicable Order Form ("Customer").

**Effective Date:** \_\_\_\_\_

This Agreement governs Customer's access to and use of the Mia AI Dental Receptionist service and related services ordered under an applicable Customer Order Form / Subscription Schedule ("Order Form").

## 1. Agreement Structure

The parties' contractual relationship includes:

1. this Master Service Agreement;
2. one or more Order Forms; and
3. the applicable Business Associate Agreement ("BAA").

The Order Form identifies customer-specific commercial terms, including the selected Mia plan, subscription price, billing cadence, discounts, and expressly negotiated implementation terms.

Dos Tiris requires every Mia dental-office customer to execute the applicable BAA before production activation.

## 2. Order of Precedence

If there is a conflict among applicable customer documents:

1. the BAA controls with respect to PHI, HIPAA, privacy, and security matters within its scope;
2. the applicable Order Form controls with respect to customer-specific commercial terms, including plan, price, billing cadence, discounts, and expressly negotiated implementation terms; and
3. this MSA controls with respect to the remaining general service relationship.

Each document controls only within its intended subject matter and scope.

## 3. Mia Services

### 3.1 General Service

Mia is an administrative and communications software service designed for dental practices.

Depending on the Customer's selected plan and configuration, Mia may provide functions such as:

- answering configured patient questions;
- capturing patient inquiries;
- collecting appointment requests;
- performing configured patient intake;
- providing configured information regarding the dental practice;
- providing website chat functionality;
- sending configured office-facing notifications; and
- for Mia + Calendar customers, displaying eligible appointment availability and supporting selection of eligible appointment times.

Specific functionality may depend on the selected plan, configuration, technical environment, and applicable Order Form.

### 3.2 Basic Mia

Basic Mia may answer configured questions, capture inquiries and intake information, collect appointment requests for office follow-up, and provide other configured administrative functions.

Basic Mia does not include Mia's live appointment calendar functionality unless separately ordered.

### 3.3 Mia + Calendar

Mia + Calendar includes applicable Basic Mia functionality and may additionally display eligible appointment availability, display eligible exact appointment times, support patient selection of eligible open times, and apply configured scheduling controls.

### 3.4 No Clinical Services

Mia is not a dentist, physician, healthcare provider, emergency service, diagnostic tool, or substitute for professional clinical judgment.

Dos Tiris does not diagnose, treat, or provide clinical care to Customer's patients.

Customer retains responsibility for all clinical decisions, professional services, treatment, patient care, and practice operations.

### 3.5 No Emergency-Service Reliance

Customer will not represent Mia as an emergency medical or dental service.

Mia must not be relied upon as a substitute for emergency services or appropriate clinical escalation.

### 3.6 No Guaranteed Business Results

Dos Tiris does not guarantee:

- patient acquisition;
- appointment conversion;
- revenue;
- profitability;
- patient retention;
- specific business results; or
- uninterrupted or error-free service.

## 4. Signup, Onboarding, and Activation

"**Production Activation**" means Dos Tiris's authorization and technical enablement of a Customer's live Mia service for real patient use and/or processing of real Customer PHI. References in this Agreement, the applicable Order Form, and the applicable BAA to "production activation" (in any capitalization) have this meaning.

### 4.1 Standard Get Started Flow

Dos Tiris's standard signup flow is:

1. Customer selects a Mia plan.
2. Customer provides basic business and contact information.
3. Customer reviews and executes the applicable Order Form, MSA, and BAA.
4. Customer completes the applicable paid subscription checkout.
5. Customer completes the detailed Mia configuration and onboarding questionnaire.
6. Dos Tiris configures and verifies the Customer's Mia environment.
7. Dos Tiris provides or implements the approved website installation snippet or other deployment mechanism.
8. Production activation occurs only after applicable contractual, onboarding, payment, technical, security, and compliance prerequisites have been verified.

### 4.2 Payment Does Not Equal Activation

Successful payment, creation of a subscription, or completion of a public payment link does not by itself authorize production activation or processing of real patient PHI.

If Customer independently pays through a publicly available payment link before completing required contractual or onboarding prerequisites, Dos Tiris may treat the payment as an order and payment event while withholding production activation until applicable prerequisites are completed.

### 4.3 Requested Start Date

A requested service start date is a target and not a guarantee of activation.

Dos Tiris may delay activation when reasonably necessary to complete onboarding, contractual requirements, BAA execution, configuration, security review, payment verification, or other launch prerequisites.

## 5. Customer Responsibilities

Customer is responsible for:

- providing accurate and complete practice information;
- maintaining accurate business hours, services, scheduling information, office contact information, and other information supplied to Mia;
- controlling and authorizing its staff users;
- protecting credentials and access under Customer's control;
- promptly disabling access for personnel who should no longer have access;
- providing website or implementation access reasonably necessary to deploy Mia;
- using Mia only for lawful purposes and as permitted by this Agreement;
- maintaining Customer's own legal, professional, privacy, and regulatory obligations;
- obtaining notices, permissions, authorizations, or consents that are legally Customer's responsibility;
- reviewing Customer-controlled settings and information for accuracy; and
- maintaining appropriate procedures for patient care, emergency matters, and clinical escalation.

Customer is responsible for acts and omissions of its authorized users to the extent permitted by applicable law.

## 6. Acceptable Use

Customer will not, and will not knowingly permit others to:

- use Mia unlawfully;
- use Mia to violate the rights of another person;
- attempt unauthorized access to another customer, tenant, system, account, or data;
- interfere with or disrupt the operation or security of Mia;
- introduce malicious code or intentionally harmful material;
- circumvent authentication, authorization, tenant-isolation, rate-limiting, or security controls;
- use Mia to facilitate fraud, abuse, or deceptive conduct;
- reverse engineer, decompile, or attempt to derive source code from Mia except to the extent such restriction is prohibited by applicable law; or
- resell or sublicense Mia to third parties unless expressly authorized in writing by Dos Tiris.

## 7. Fees, Billing, and Taxes

### 7.1 Fees

Customer will pay the fees stated in the applicable Order Form.

The MSA itself does not establish a fixed subscription price.

Customer-specific pricing, discounts, promotions, grandfathered rates, implementation charges, or custom commercial terms must be stated in the applicable Order Form or another written amendment authorized under this Agreement.

### 7.2 Payment Processing

Dos Tiris may use Stripe or another authorized payment processor to process subscription payments and other agreed charges.

Customer authorizes applicable charges consistent with the selected Order Form and billing cadence.

Customer is responsible for maintaining valid billing information.

### 7.3 Taxes

Unless expressly stated otherwise, stated prices exclude applicable taxes.

Customer is responsible for applicable sales, use, transaction, or similar taxes properly chargeable to Customer, excluding taxes based on Dos Tiris's net income.

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## 7.4 Monthly Subscriptions

Monthly subscriptions renew monthly unless canceled before the next renewal.

Cancellation prevents the next monthly renewal.

## 7.5 Annual Subscriptions

Annual subscriptions are prepaid and renew annually unless canceled before the next annual renewal.

Cancellation prevents the next annual renewal.

Dos Tiris will provide any renewal notice required by applicable law.

## 7.6 Refunds and Credits

Amounts already paid for a billing period or annual term that has begun are not automatically prorated or refunded.

Dos Tiris may issue a refund, credit, or other exception at its discretion where lawful.

Nothing in this Agreement limits a right or remedy that applicable law does not permit the parties to waive.

## 7.7 Payment Default

If Customer fails to pay an amount properly due, Dos Tiris will provide written notice and a 10-day opportunity to cure the payment default before terminating for nonpayment.

Dos Tiris may suspend service earlier where reasonably necessary to protect against continuing financial exposure, misuse, fraud, a credible security threat, or another material-risk condition described in Section 16.

# 8. Service Availability and Support

Dos Tiris will use commercially reasonable efforts to operate and maintain Mia.

Unless expressly stated in a separately executed written agreement:

- Dos Tiris does not promise a specific uptime percentage;
- no service-credit SLA applies;
- maintenance, technical problems, third-party outages, security events, or circumstances outside reasonable control may affect availability; and
- Mia is not guaranteed to operate without interruption or error.

# 9. Third-Party Services

Mia may depend on or interoperate with third-party infrastructure, hosting, communications, authentication, payment, security, domain, or other technology services.

Dos Tiris does not control every aspect of third-party services and is not responsible for third-party products or services beyond obligations expressly assumed under this Agreement, the applicable Order Form, or BAA.

Nothing in this section reduces Dos Tiris's obligations under the applicable BAA or applicable law.

# 10. Customer Data

## 10.1 Customer Ownership

As between the parties, Customer retains its rights in Customer-provided data, patient information, PHI, practice information, and other content supplied by or on behalf of Customer ("Customer Data").

## 10.2 Limited Processing Right

Customer grants Dos Tiris a limited right to host, process, transmit, reproduce, and otherwise use Customer Data only as reasonably necessary to:

- provide the contracted Mia services;
- configure and support Customer's Mia environment;
- secure and maintain the service;
- fulfill Dos Tiris's contractual obligations; or
- comply with applicable law.

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Where Customer Data is PHI, use and disclosure are additionally restricted by the applicable BAA.

### 10.3 No Broad PHI Reuse

This Agreement does not grant Dos Tiris a broad commercial right to reuse Customer PHI.

Dos Tiris will not rely on this Agreement as a general authorization to use Customer PHI for:

- advertising;
- data brokerage;
- unrelated commercial analytics;
- generalized AI or model training; or
- unrelated product-development purposes.

Dos Tiris will not use Customer PHI to train or fine-tune generalized or shared AI models. Transient or operational model inference by Dos Tiris or its approved service providers, as reasonably necessary to perform the contracted Mia functions, is part of the contracted service and is permitted subject to the applicable BAA and applicable law. This Agreement does not create a broad product-development, analytics, evaluation, or model-training right in Customer PHI.

Any future material expansion of Customer PHI use rights requires separate legal, privacy, HIPAA, security, product, and contractual review before implementation.

### 10.4 Operational Information

Dos Tiris may use non-PHI operational and technical information that does not reveal Customer Confidential Information as reasonably necessary to secure, operate, troubleshoot, measure reliability, and maintain the service.

This section does not authorize conversion of Customer PHI into a general-purpose commercial dataset.

## 11. Dos Tiris Technology and Intellectual Property

Dos Tiris and its licensors retain all rights, title, and interest in and to Mia and Dos Tiris technology, including:

- software;
- source and object code;
- interfaces;
- designs;
- workflows;
- documentation;
- configurations;
- methods;
- know-how;
- trademarks; and
- other intellectual property.

Except for the limited right to use the purchased service during the applicable subscription, no intellectual-property rights are transferred to Customer.

## 12. Feedback

If Customer voluntarily provides suggestions or feedback regarding Mia, Dos Tiris may use that feedback to improve its products and services without owing compensation, provided Dos Tiris does not thereby obtain a right to use Customer PHI or Customer Confidential Information outside the rights otherwise granted by this Agreement or the BAA.

## 13. Confidentiality

### 13.1 Confidential Information

"Confidential Information" means nonpublic information disclosed by one party ("Discloser") to the other ("Recipient") that is designated confidential or that reasonably should be understood to be confidential based on its nature and circumstances.

Confidential Information may include business plans, technical information, security information, pricing, nonpublic product information, credentials, and customer information.

PHI is governed by the applicable BAA and applicable law in addition to this section.

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## 13.2 Protection and Use

Recipient will:

- use Confidential Information only for purposes permitted by the parties' contractual relationship;
- protect it using reasonable safeguards; and
- disclose it only to personnel, contractors, professional advisers, or service providers who reasonably need access and are subject to appropriate confidentiality obligations.

## 13.3 Exclusions

Confidential Information does not include information that Recipient can demonstrate:

- is or becomes publicly available without breach of this Agreement;
- was lawfully known without confidentiality restriction before disclosure;
- is lawfully received from a third party without confidentiality restriction; or
- is independently developed without use of Discloser's Confidential Information.

## 13.4 Required Disclosure

Recipient may disclose Confidential Information when required by law, subpoena, court order, or governmental requirement.

Where legally permitted and reasonably practicable, Recipient will provide notice to Discloser before disclosure so that Discloser may seek appropriate protection.

# 14. HIPAA and Business Associate Agreement

## 14.1 Mandatory BAA Policy

Dos Tiris requires every Mia dental-office customer to execute the applicable BAA before production activation.

## 14.2 BAA Controls

The BAA governs PHI, HIPAA, privacy, and security matters within its scope and controls over conflicting MSA provisions within that scope.

## 14.3 No PHI Activation Based Solely on Payment

Payment does not authorize Dos Tiris to begin processing real customer PHI.

Production activation requires satisfaction of applicable contractual, BAA, onboarding, technical, security, compliance, and production-readiness prerequisites.

## 14.4 No HIPAA Certification Representation

Nothing in this Agreement represents that Dos Tiris has obtained a government-issued HIPAA certification or approval. HIPAA does not provide an HHS-issued certification of compliance.

The parties' obligations are determined by applicable law, the BAA, this Agreement, and the actual services performed.

# 15. Security Responsibilities

Dos Tiris will maintain safeguards for its systems and services consistent with its applicable contractual and legal obligations.

Customer is responsible for security of Customer-controlled systems, devices, credentials, personnel access, websites, and environments.

Each party will reasonably cooperate concerning security issues materially affecting the service relationship.

Specific obligations regarding ePHI are governed by the BAA and applicable HIPAA requirements.

# 16. Suspension

Dos Tiris may suspend some or all service when reasonably necessary because of:

- nonpayment;
- material misuse;
- fraud;
- credible security threats;

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- unlawful activity;
  - material violation of this Agreement;
  - violation of the applicable BAA; or
  - circumstances requiring action to protect Dos Tiris, Customer, patients, systems, data, or other customers.

For ordinary curable matters, Dos Tiris will provide notice and a reasonable opportunity to cure when practical.

Dos Tiris may suspend immediately where waiting would create material legal, security, privacy, operational, financial, or patient-related risk.

## 17. Term and Termination

### 17.1 Agreement Term

This MSA begins on its Effective Date and remains in effect while an Order Form remains active unless terminated in accordance with this Agreement.

### 17.2 Cancellation of Subscription

Customer may cancel future renewal according to the applicable Order Form.

Cancellation does not automatically refund or prorate amounts already paid for a billing period or prepaid annual term that has begun.

### 17.3 Material Breach

If either party materially breaches this Agreement and the breach is curable, the non-breaching party may provide written notice describing the breach.

Except for payment defaults governed by Section 7.7, the breaching party will have 30 days after notice to cure the material breach.

If the breach is not cured within the applicable period, the non-breaching party may terminate the affected Order Form or this Agreement.

### 17.4 Immediate Action

A party may take immediate action when reasonably necessary because of:

- serious unlawful conduct;
- fraud;
- credible and material security threats;
- material misuse;
- material HIPAA-related violations;
- infringement or misuse of intellectual property; or
- circumstances in which continued performance during a cure period would create material harm or risk.

### 17.5 Effect of Termination

Upon termination:

- Customer's right to use the terminated service ends;
- amounts properly accrued and due remain payable;
- each party will comply with surviving confidentiality obligations;
- Customer Data will be handled according to applicable contractual, retention, legal, and BAA requirements; and
- PHI return, destruction, retention, or continuing-protection obligations are governed by the applicable BAA.

### 17.6 Effect of BAA Termination

If the applicable BAA terminates or expires and no replacement BAA is in effect, Dos Tiris will suspend Production Activation and any production Mia service that could create, receive, maintain, or transmit PHI on Customer's behalf, effective as of the date the BAA terminates or expires.

If a replacement BAA is not executed within 30 days after the BAA terminates or expires, or within a different period agreed by the parties in writing, Dos Tiris may terminate the affected Order Form.

Dos Tiris will not operate PHI-enabled production Mia service for Customer without an effective BAA. PHI return, destruction, retention, and continuing-protection obligations remain governed by the BAA.

## 18. Representations and Disclaimers

Each party represents that it has authority to enter into this Agreement.

Except for express commitments stated in the applicable contractual documents, and to the maximum extent permitted by applicable law, Mia and related services are provided on an "as available" basis.

Dos Tiris disclaims implied warranties of merchantability, fitness for a particular purpose, and noninfringement to the extent such warranties may lawfully be disclaimed, subject to the express intellectual-property indemnification obligations stated below.

Nothing in this section eliminates an obligation that applicable law does not permit the parties to disclaim.

## 19. Indemnification

### 19.1 Dos Tiris Indemnification

Subject to this Agreement, Dos Tiris will defend Customer against an appropriate third-party claim to the extent the claim:

1. alleges that Customer's authorized use of Mia, as provided by Dos Tiris and used in accordance with this Agreement, infringes a third party's United States intellectual-property rights; or
2. arises from unlawful conduct attributable to Dos Tiris in connection with the contracted service.

Dos Tiris's obligation does not apply to the extent a claim results from:

- Customer Data or materials provided by Customer;
- Customer instructions;
- modifications not made or authorized by Dos Tiris;
- combination with products or services not supplied or authorized by Dos Tiris where the claim would not otherwise have arisen;
- use outside the scope of this Agreement; or
- Customer's continued use after Dos Tiris has provided a reasonable non-infringing replacement or instructed Customer to stop the allegedly infringing use.

### 19.2 Customer Indemnification

Subject to this Agreement, Customer will defend Dos Tiris against an appropriate third-party claim to the extent the claim arises from:

- Customer's clinical services or professional decisions;
- Customer Data, content, materials, or instructions supplied by Customer;
- Customer's failure to obtain a notice, permission, authorization, or consent that is legally Customer's responsibility;
- unlawful conduct attributable to Customer;
- Customer's material misuse of Mia; or
- Customer's use of Mia materially contrary to this Agreement.

### 19.3 Indemnification Procedure

The party seeking indemnification must:

- provide reasonably prompt notice of the third-party claim;
- provide reasonable cooperation; and
- permit the indemnifying party to control the defense and settlement, subject to reasonable safeguards.

Failure to provide prompt notice reduces the indemnifying party's obligations only to the extent the delay materially prejudices the defense.

The indemnifying party may not settle a claim in a manner that admits wrongdoing by, imposes liability on, or creates a non-monetary obligation for the indemnified party without that party's prior written consent, not to be unreasonably withheld.

### 19.4 Third-Party Claims Only

This indemnification section applies to qualifying third-party claims.

It is not intended to create a broad first-party right to recover attorneys' fees or damages for ordinary contract disputes between Customer and Dos Tiris.

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## 19.5 Application of Liability Limitations

Unless applicable law does not permit the limitation, the obligations in this Section 19 remain subject to the limitation-of-liability provisions in Section 20.

## 20. Limitation of Liability

### 20.1 Exclusion of Certain Damages

To the maximum extent permitted by applicable law, neither party will be liable to the other for indirect, incidental, special, exemplary, punitive, or consequential damages arising from or relating to the contractual relationship.

This exclusion includes lost profits and lost revenue when such damages are indirect or consequential in nature.

### 20.2 Aggregate Liability Cap

Except for Customer's payment obligations and liabilities that applicable law does not permit the parties to limit, each party's aggregate liability arising out of or relating to this Agreement, all applicable Order Forms, and the contracted Mia services will not exceed the fees paid or payable by Customer to Dos Tiris during the 12 months preceding the event giving rise to the claim.

### 20.3 Scope

The limitations in this Section apply regardless of the legal theory asserted, to the extent permitted by applicable law.

The contractual liability cap allocates financial risk between the contracting parties.

It does not purport to restrict governmental or regulatory authority that cannot legally be restricted by private agreement.

## 21. Attorneys' Fees

For ordinary disputes directly between Dos Tiris and Customer, each party will generally bear its own attorneys' fees and litigation expenses.

This section does not override:

- a properly triggered third-party indemnification obligation;
- a fee-shifting right provided by applicable law; or
- another express provision that specifically states otherwise.

## 22. Changes to Services

Dos Tiris may update, improve, modify, or replace aspects of Mia over time.

Dos Tiris will not use this section to silently impose a retroactive change to a customer-specific price expressly stated in an executed Order Form for a billing period that has already begun.

Material customer-specific commercial changes must be documented through an Order Form, replacement Order Form, or written amendment.

## 23. Changes to Agreement

Changes to this MSA must be made in writing through an amendment or an updated agreement accepted through a legally permissible process.

Material changes to PHI rights, HIPAA obligations, customer-specific pricing, or negotiated risk allocation will not be treated as silently accepted merely because Customer continues using Mia unless applicable law and the applicable contractual documents clearly permit that process.

The parties will cooperate in making amendments reasonably necessary to maintain consistency with applicable HIPAA requirements.

## 24. Publicity

Neither party may use the other party's name, trademarks, logos, or endorsements in public advertising or promotional materials without prior permission, except for factual identification where legally permitted and not presented as an endorsement.

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## 25. Dispute Resolution

### 25.1 Good-Faith Resolution

Before commencing ordinary litigation arising from this Agreement, the parties will attempt in good faith for 30 days to resolve the dispute after written notice describing the dispute.

### 25.2 Emergency Relief

A party need not wait through the 30-day informal-resolution period to seek temporary, injunctive, or other equitable relief when reasonably necessary to address immediate or threatened harm, security risk, unauthorized access, misuse, or infringement.

### 25.3 Governing Law

This Agreement is governed by the laws of the State of New York, without giving effect to conflict-of-laws principles that would require application of another jurisdiction's substantive law.

### 25.4 Forum

Subject to applicable jurisdictional requirements, the parties consent to exclusive jurisdiction in an appropriate New York state court located in the county where Dos Tiris maintains its principal business office, or an appropriate United States federal court having jurisdiction over that location.

The parties do not require mandatory arbitration under this Agreement.

## 26. Notices

Contractual notices must be in writing.

Routine contractual and administrative notices may be delivered electronically to the contact information stated in the applicable Order Form or to updated contact information supplied in writing.

A party is responsible for keeping its designated contact information reasonably current.

Notices relating to disputes, breach, termination, indemnification claims, or other material legal matters should clearly identify the nature of the notice.

Nothing in this section changes any more specific notice requirement contained in the BAA or required by applicable law.

## 27. Assignment

Neither party may assign this Agreement or an Order Form without the other party's prior written consent, which will not be unreasonably withheld or delayed.

Either party may assign this Agreement without the other party's consent in connection with a merger, corporate reorganization, change of control, or sale of substantially all assets relating to this Agreement, provided the successor assumes the assigning party's applicable obligations.

An assignment remains subject to applicable HIPAA and BAA requirements.

## 28. Force Majeure

Neither party will be liable for delay or failure to perform caused by events beyond its reasonable control, including natural disasters, widespread infrastructure outages, war, terrorism, civil unrest, governmental actions, labor disruptions, or failures of utilities or communications networks.

This section does not excuse Customer's obligation to pay amounts that were properly due before the force-majeure event.

The affected party will use commercially reasonable efforts to mitigate the effect of the event.

## 29. Independent Contractors

The parties are independent contractors.

Nothing in this Agreement creates a partnership, joint venture, fiduciary relationship, franchise, employment relationship, or agency authority between the parties.

Neither party may bind the other except as expressly authorized in writing.

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### 30. No Third-Party Beneficiaries

Except to the extent applicable law expressly provides otherwise, this Agreement is for the benefit of Dos Tiris and Customer and does not create contractual rights in third parties.

This section does not limit rights or duties arising independently under HIPAA, other law, or the applicable BAA.

### 31. Waiver and Severability

A waiver is effective only for the specific matter waived and does not constitute a continuing waiver.

If a provision of this Agreement is held invalid or unenforceable, the remaining provisions remain effective to the maximum extent permitted by law.

The invalid provision should be interpreted or modified only to the minimum extent necessary to make it enforceable while preserving the parties' intended allocation of rights and risk as closely as legally permitted.

### 32. Entire Agreement

This MSA, applicable Order Forms, the applicable BAA, and written amendments authorized by those documents constitute the agreement between the parties concerning the contracted Mia services and supersede prior or contemporaneous representations concerning the same subject matter.

This section does not make informal communications sufficient to modify material contract terms unless the applicable contractual documents expressly permit that method of amendment.

### 33. Electronic Signatures and Counterparts

This Agreement may be executed electronically and in counterparts to the extent permitted by applicable law.

Electronic signatures may be treated as originals.

Each counterpart will be deemed part of the same agreement.

### 34. Survival

Provisions that by their nature should survive termination will survive, including provisions concerning:

- accrued payment obligations;
- intellectual property;
- confidentiality;
- applicable data-handling obligations;
- indemnification for qualifying pre-termination events;
- limitations of liability;
- dispute resolution;
- and provisions expressly stated to survive.

Applicable BAA obligations survive to the extent required by the BAA or applicable law.

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## 35. Signatures

The parties agree to the terms of this Mia Master Service Agreement.

### Customer

Customer Legal Name: \_\_\_\_\_

Authorized Representative: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### Dos Tiris LLC

Authorized Representative: \_\_\_\_\_

Title: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_